

Executive Customer Relations  
Office of the CEO and President

January 25, 2013

Gregory LaPorta  
7260 Early Pioneer Avenue  
Las Vegas, NV 89129

Bank of America account ending: 9401  
Service request number: 1-378213468  
Inquiry received date: December 11, 2012

Dear Mr. LaPorta:

Bank of America's Office of the CEO and President acknowledges receipt of your inquiry on December 11, 2012, which was forwarded to Bank of America on your behalf by the Consumer Financial Protection Bureau. I welcome the opportunity to respond to your inquiry.

I understand from the correspondence, you have concern that Bank of America may foreclose on your property and fraud regarding your mortgage loan account. You referenced that you received a letter from Bank of America dated November 19, 2012 that your loan has not been referred to foreclosure. You reference that you discovered an additional Promissory Note added to mortgage ending in 9401. You reference concerns related to robo-stamps or robo-signers and that this matter should be investigated by law enforcement. You have requested a verification of debt. I hope this summary accurately captures your concerns.

In addition to the response provided in our January 9, 2013 correspondence, our research indicates that with regard to your claim of deceptive practices and "robo signing" the investigation was unable to substantiate or validate that any fraud or wrong doing has occurred. Bank of America will not be conducting any further investigation, and this case will be closed. I have attached a copy of our January 9, 2013 correspondence for your records.

January 25, 2013  
Mr. Gregory LaPorta  
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Mr. LaPorta, thank you for bringing your concerns to our attention. If I can be of further assistance, or if you should have any questions regarding the information in this letter, please do not hesitate to contact me at 1.855.834.5400, extension 063252, Monday through Friday, from 7:30 a.m. to 4:30 p.m. Central.

Sincerely,

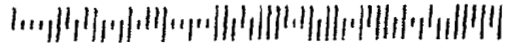


Kevin Smith  
Customer Advocate  
Office of the CEO and President

Enclosure

cc: Consumer Financial Protection Bureau: Case Number 121211-000291

Bank of America, N.A. is required by law to inform you that this communication is from a debt collector. If you are currently in a bankruptcy proceeding, or have previously obtained a discharge of this debt under applicable bankruptcy law, this notice is for information only and is not an attempt to collect the debt, a demand for payment, or an attempt to impose personal liability for that debt. You are not obligated to discuss your home loan with us or enter into a loan modification or other loan-assistance program. You should consult with your bankruptcy attorney or other advisor about your legal rights and options.



**Bank of America** 

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Bank of America, Corporate Center  
100 North Tryon Street, Charlotte, NC 28255-0001

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