

January 26, 2011

Gregory P Laporta
7260 Early Pioneer Ave.
Los Vegas, NV. 89129

Bank of America account ending: 9401

Dear Mr. Gregory P Laporta:

Thank you for contacting our office with your letter dated October 8, 2010, addressed to Bank of America Corporation, regarding your home loan. Your concerns were forwarded to my attention for review and reply. Regrettably, my recent attempt to contact you to discuss your concerns was unsuccessful.

In order to review your request for payment assistance, our Home Retention Division will require the following information:

- Letter of hardship
- Evidence of income (2 most recent pay stubs)
- Bank statements (2 most recent)
- Monthly expenditure breakdown (form enclosed)

Please fax the information to the attention of the undersigned at 1.312.453.4874 by February 3, 2011. It is important for you to know that assistance is not guaranteed and is dependent on several factors; however, Bank of America will look at every option in an effort to assist you.

Mr. Laporta, thank you for this opportunity to be of service. In the event you should require additional assistance, please contact me at 1.877.430.1431, extension 14460, Monday through Friday, 8 a.m. to 5 p.m., Pacific.

Sincerely,

Bhagiya Goonetilleke

From: (877) 757-9069
Bhagiya Goonetilleke
Bank of America
275 Valencia Ave
CA7-701-01-45
Brea, CA 92823

Origin ID: RBFA



Ship Date: 26JAN11
ActWgt: 0.5 LB
CAD: 102256413/NET3130

Delivery Address Bar Code



SHIP TO: (702) 556-3635
GREGORY P LAPORTA

BILL SENDER

7260 EARLY PIONEER AVE

LAS VEGAS, NV 89129

Ref #
Invoice #
PO #
Dept #

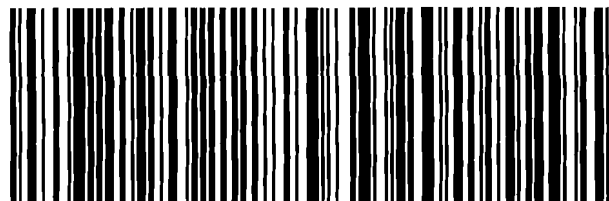
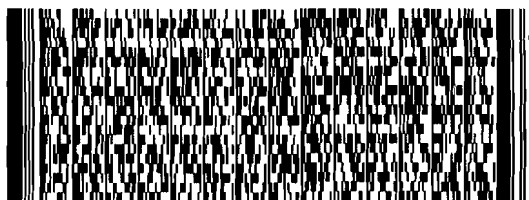
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STANDARD OVERNIGHT

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