

**EXHIBIT E**

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Customer Service Department, CA6-919-01-41  
450 American Street  
Simi Valley, CA 93065-6298

July 27, 2010

Gregory Laporta  
7260 Early Pioneer Ave,  
Las Vegas, NV 89129

Subject: Bank of America Home Loan account ending in: 9401 and 8651  
Property Address: 7260 Early Pioneer Ave, Las Vegas NV 89129

Dear Gregory Laporta :

Thank you for contacting Bank of America, with your correspondence dated June 24, 2010, regarding the above-referenced home loan.

The concerns addressed in your correspondence require a further detailed analysis; therefore, we graciously request you allow additional time for our reply. Please know our goal is to surpass your expectations by responding in an impartial and expeditious manner.

In the event you should require additional assistance, please contact the Customer Service Department directly at (800) 669-6607. Thank you for this opportunity to be of service.

Sincerely,

Customer Service