

EXHIBIT F

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Customer Service Department, CA6-919-01-41
450 American Street
Simi Valley, CA 93065-8298

July 28, 2010

Gregory Laporta
7260 Early Pioneer Ave
Las Vegas, NV 89129

Subject: Bank of America Home Loan Number ending in: 9401
Property Address: 7260 Early Pioneer Ave, Las Vegas, NV 89129

To Gregory Laporta:

Thank you for contacting Bank of America, with your correspondence dated June 24, 2010 and received by our department on July 27, 2010.

Please find enclosed all available loan documents and note that the *Loan Transaction History Statement* you requested has been mailed under separate cover.

If you are seeking payment assistance on behalf of your client, you may contact our Home Retention Department ("HRD") directly at (800) 669-0102. Please be prepared to discuss payment assistance options by having the following items readily available:

- Letter of hardship
- Evidence of income (2 most recent pay stubs or if self employed, tax records)
- Bank statements (2 most recent)
- Last year's tax returns
- Monthly expenditure information

You may also forward the above-referenced items to HRD via facsimile at (800) 658-0395. Please note that assistance is not a guarantee, however Bank of America will look at every available option to assist your client.

The remainder of your requests will be addressed under separate cover, pursuant to Real Estate Settlement and Procedures Act guidelines.

For all other questions, please contact the Customer Service Department at (800) 669-6607. Thank you for the opportunity to be of service.

Sincerely,

Customer Service

Enclosures