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Comptroller of the Currency  
Administrator of National Banks

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September 20, 2010

Gregory P. LaPorta  
7260 Early Pioneer Ave.  
Las Vegas NV 89129

Re: Case# 01278836  
BANK OF AMERICA, NATIONAL ASSOCIATION

Dear Mr. LaPorta:

The Office of the Comptroller of the Currency (OCC) is responding to your letter, which was forwarded to this agency by you regarding the above-mentioned bank. The focus of the OCC's review of consumer complaints against national banks is to determine whether the banks' actions are consistent with banking statutes, regulations or any policies that are applicable to nationally chartered banking institutions.

We previously received correspondence from The U.S. Department of Justice Office of Consumer Litigation on August 24, 2010, regarding this same matter, which opened case #1263610. In order to streamline our process and avoid any further duplication, we are closing case #1278836 and you will be notified of a resolution in the original case #1263610. If you need to contact this office regarding your case, please refer to Case #1263610 when speaking with a specialist.

The Customer Assistance Group's consumer complaint process is a service that is provided to customers of national banks. Information provided within this letter is specifically related to an individual consumer complaint and should not be construed as either a legal opinion of the OCC or a supervisory action. If you are not satisfied with resolution of your complaint, you may wish to consult legal counsel so as to preserve your rights.

We trust this is responsive to your concerns. If we can assist you in the future, please do not hesitate to contact our office.

Sincerely,

***Customer Assistance Group***  
Office of the Comptroller of the Currency  
Customer Assistance Group

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**Customer Assistance Group, 1301 McKinney Street, Suite 3450, Houston, Texas 77010-9050**  
**Phone: (800) 613-6743, FAX: (713) 336-4301**  
**Internet Address: [www.HelpWithMyBank.gov](http://www.HelpWithMyBank.gov)**

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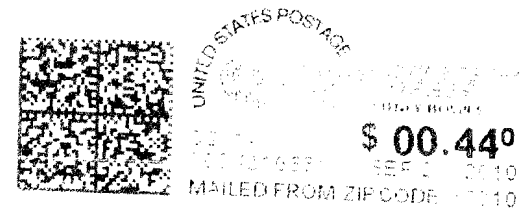
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OFFICIAL BUSINESS



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7260 Early Pioneer Ave.  
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89129X4410

