

**Home Loans**

*Customer Service Department, CA6-919-01-41  
450 American Street  
Simi Valley, CA 93065-6298*

November 23, 2010

Gregory P. Laporta  
7260 Early Pioneer Ave  
Las Vegas, NV 89129

Subject: Bank of America Home Loan accounts ending in: 8651 and 9401  
Property Address: 7260 Early Pioneer Avenue, Las Vegas, NV 89129

Dear Mr. Laporta:

Thank you for contacting Bank of America, with your correspondence dated October 24, 2010 and received by our department on November 17, 2010, regarding the above-referenced home loans.

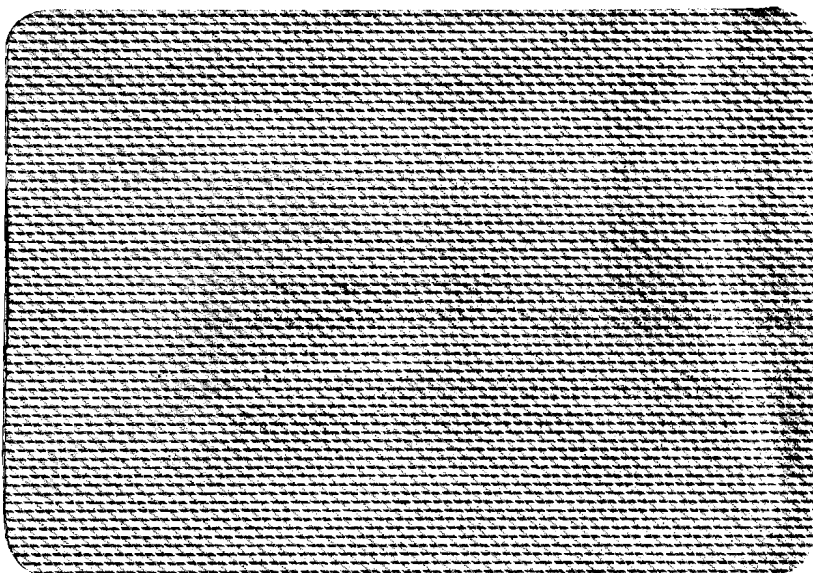
The concerns addressed in your correspondence require a further detailed analysis; therefore, we graciously request you allow additional time for our reply. Please know our goal is to surpass your expectations by responding in an impartial and expeditious manner.

In the event you should require additional assistance, please contact the Customer Service Department directly at (800) 669-6607. Thank you for this opportunity to be of service.

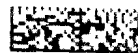
Sincerely,

Customer Service

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